



Created by H Alberto Gongora
from Noun Project

**DATA
ANALYST**



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**DATA
ANALYST**



**DO YOU NEED
TO DO THIS?**

Make sense of data,
analyse it and find
trends

**DO YOU NEED
TO DO THIS?**

Organise data and clean
it up

**DO YOU NEED
TO DO THIS?**

Decide what new data
to collect

**DO YOU NEED
TO DO THIS?**

Find existing data about
users



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**BUSINESS
ANALYST**



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**BUSINESS
ANALYST**



**DO YOU NEED
TO DO THIS?**

**Understand business
processes**

**DO YOU NEED
TO DO THIS?**

**Model historic and
future costs**

**DO YOU NEED
TO DO THIS?**

**Research what is
offered by the market**

**DO YOU NEED
TO DO THIS?**

Map the flow of data



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**BUSINESS
ANALYST**

**DO YOU NEED
TO DO THIS?**

**Understand the needs
of organisations**





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RESEARCHER



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RESEARCHER



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RESEARCHER

**DO YOU NEED
TO DO THIS?**

Find out who users are

**DO YOU NEED
TO DO THIS?**

Understand what users
need



**DO YOU NEED
TO DO THIS?**

Understand what users
do





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**TECHNICAL
ARCHITECT**



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**TECHNICAL
ARCHITECT**

**DO YOU NEED
TO DO THIS?**

Understand what
technology is currently
being used

**DO YOU NEED
TO DO THIS?**

Say how technology
could support people
and processes in the
future





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**SUBJECT
MATTER
EXPERT**



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**SUBJECT
MATTER
EXPERT**

**DO YOU NEED
TO DO THIS?**

Identify and work with
stakeholders

**DO YOU NEED
TO DO THIS?**

Ground decisions in
deep knowledge of the
subject



**DO YOU NEED
TO DO THIS?**

Navigate difficult or
sensitive decisions

**DO YOU NEED
TO DO THIS?**

Build on a long history
of decisions and ways
of working





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**DELIVERY
MANAGER**



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**DELIVERY
MANAGER**

**DO YOU NEED
TO DO THIS?**

**Build, maintain and
motivate a
multidisciplinary team**

**DO YOU NEED
TO DO THIS?**

**Make sure there is
always a plan when you
are experimenting and
iterating**

**DO YOU NEED
TO DO THIS?**

**Make a diverse team
collaborate and
communicate well**

**DO YOU NEED
TO DO THIS?**

**Choose most
appropriate everyday
ways of working when
working on complex or
unfamiliar subjects**



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MANAGER**

**DO YOU NEED
TO DO THIS?**

**Overcome barriers to
delivery and navigate
dependencies and
constraints**





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**PRODUCT
MANAGER**



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**PRODUCT
MANAGER**

**DO YOU NEED
TO DO THIS?**

**Set out a vision and
benefits**

**DO YOU NEED
TO DO THIS?**

**Understand stakeholder
views and work with
them to develop the
best possible outcome**

**DO YOU NEED
TO DO THIS?**

**Ensure the voice of
users is always heard
and at the centre of any
outcome**

**DO YOU NEED
TO DO THIS?**

**Prioritise what action
to take next**



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**DO YOU NEED
TO DO THIS?**

**Take decisions that
balance the needs of
your organisation, users
and team**

**DO YOU NEED
TO DO THIS?**

**Explain and interpret
technical advice of
specialists in the team
to stakeholders**





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**PROJECT
ADMIN**



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**DO YOU NEED
TO DO THIS?**

Track risks

**DO YOU NEED
TO DO THIS?**

**Track team
performance and spend**



**DO YOU NEED
TO DO THIS?**

**Report and provide
assurance to you
stakeholders and those
that govern you**





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OWNER



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**DO YOU NEED
TO DO THIS?**

**Make sure that benefits
are delivered**

**DO YOU NEED
TO DO THIS?**

**Promote the vision,
benefits and
performance with
stakeholders**



**DO YOU NEED
TO DO THIS?**

**Have sufficient funding
and ensure that the
budget is not overspent**

**DO YOU NEED
TO DO THIS?**

**Join up people and
organisations at a
strategic level**





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**DO YOU NEED
TO DO THIS?**

**Take strategic decisions
about the direction of
the work**

